

# SENTRICONNECT

Step-by-Step instructions for both the Listing Agent/Lockbox Owner AND the SentriConnect User/Temporary Access Recipient



# LISTING AGENT PROCESS

Listing Agents and Lockbox Owners DO NOT need to download SentriConnect. All of your functions will be directed through SentriKey Real Estate.

The SentriConnect App is only downloaded by the recipient of the temporary access.



Select the My Lockboxes.

Tap Grant SentriConnect

Access

Assign/Unassign Property	/
Grant SentriConnect Access	>
Get One Day Code	>
Call Before Showing	>
Assign/Unassign Ownership	>
Update Firmware	>

	8:48		<b>'II 🕹 </b>
	$\bigcirc$	SENTRIKEY REAL ESTATE	
	Selec	t a Lockbox	
	Q Sear	rch	
Select the box you want to Grant Access to.	*	<b>430 N Tejon St.</b> MLS #: TEST-MLS Lockbox SN: 01148846	>
Note: box must be	*	Not assigned to proper Lockbox SN: 01126912	ty >
for this action.	*	Not assigned to proper Lockbox SN: 01126927	ty >
	*	Not assigned to proper Lockbox SN: 01128033	ty >
	*	Not assigned to proper Lockbox SN: 01128880	ty >
	*	Not assigned to proper Lockbox SN: 01144433	ty >

**430 N Tejon St.** Lockbox SN: 01148846

jlamb@ppar.org

Select a Date Range for Access

Start Date:

Mon, Jul, 08, 12:30 PM

Input the Recipient's Email Address, Select the Start and End time for the access period, and tap Grant Access.

NOTE: The access period can overlap multiple days in the case of a Contractor needing multi-day access. End Date:

Mon, Jul, 08, 01:00 PM

Grant Access	5
Cancel	

Enter your 4-digit PIN, Face/Touch ID

<b>430 M</b> Lock	<b>N Tejon St.</b> box SN: 01148846
jlamb	@ppar.org
S	elect a Date Range for Access
Start	Date:
Mon End I Mon	Touch ID for "SentriKey RE" Grant Access
	Cancel
	Cancel



If the recipient has <u>not</u> registered for SentriConnect, you will get an option to Send Invite. This will email them a link to download the app on their device.

If the recipient is already registered in SentriConnect, you will receive a Success confirmation.



A SentriConnect invite has been successfully sent to jlamb@ppar.org

#### Done

📶 Verizon 🗢	1:01 PM Sentrikey Real estate	7 🗿 53% 🔳 )			Verizon 🗢	12:46 PM Message	I O 55% 🔳 '
jlamb@p a 9 Would y jo	opar.org is not regis SentriConnect® us ou like to invite thi pin SentriConnect®	stered to er. s user to 9?	To view a list SentriConnee Accesses you' granted, tap on Message Cent For more detai information of <b>REVOKE ACCESS</b> the line item you to view or ed	of ct ve the er. iled to , tap wish it.	You have gr following: Lockbox: 0T Address: 43 Name: Ashle Email: Start: 2019-0	Connect Acces anted access fo 148846 0 N Tejon St. eigh Bentley 07-08 10:30 AM 7-08 11:00 AM	s Granted or the
	Send Invite					Revoke Access	5
	Cancel						1
					G	$\widehat{\mathbf{a}}$	2



# **RECIPIENT PROCESS**

Anyone can download and register for SentriConnect through the Apple App Store or the Google Play Store. However, registrants will not be able to access a lockbox until they have been granted access by the Listing Agent/Lockbox Owner. The RSC One Day Code Rules still apply. Use the Key Subscriber Search on the PPAR.com Member Portal to verify eligibility of the recipient.

The recipient will need to Create an Account on their first use.

After that, they will automatically be logged in to their device and directed to the Lockbox screen.



#### Step 1 of 3: Who are you?

First Name	
Last Name	
Email Address	
Password	٢
Confirm Password	٢
We want customer passwords to be as strong as possible. Passwords must be at least six characters and include one	

uppercase letter, one lowercase letter, and

Next

one number.

Cancel

#### SentriConnect Account **Setup Screen**

Step 2 of 3: Set up your PIN.

The SentriConnect user will establish a 4-digit PIN code that they will use when accessing lockboxes. SentriConnect by SentriLock requires and extra level of security in the form of a 4-digit PIN.



# SENTRICONNECT

Step 3 of 3: Confirm your cell number.

The recipient will need to validate their phone number by tapping the link that will be texted to them.

SentriConnect by SentriLock will send a one-time SMS message with a code to verify your phone number. Carrier charges may apply.

+1
Mobile Number

Back
Send Activation

Cancel

#### SENTRICONNECT<sup>\*\*</sup>

Step 3 of 3: Confirm your cell number.

SentriConnect by SentriLock will send a one-time SMS message with a code to verify your phone number. Carrier charges may apply.



Back	Send Ac	tivation
	Cancel	
1	2 авс	3 Def
4 <sup>6н1</sup>	5 JKL	<u>6</u> мно
7 pqrs	8 TUV	9 wxyz
	0	$\langle X \rangle$

### SENTRICONNECT™



At the completion of setup, the recipient will need to go into their text message and tap the link sent to them by SentriConnect.



#### 1/7/19 12:40 PM

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#### You're Almost Done

Please check your SMS Messages for an activation link to complete your registration and setup. Please confirm SentriConnect Registration <u>https://scapi.sentrilock.com/api</u> /user/confirmregistration?token= a2447c90b9a74d7b73a895d37f354

+ Message

The link in the text message will direct them to the SentriConnect main screen where they will login using the email address and password that was input during the setup process.

Email Address	
Password	
Login	Create Account

Forgot Password? Resend Activation

If the recipient turns on notifications (in their phone settings) for SentriConnect, they will receive a pop-up notification anytime they are granted access to a lockbox.

They will also receive notification if their access is cancelled (revoked) by the listing agent.



# Upon their first login, the recipient will swipe through three tutorial screens before landing on the main "Lockbox" tab.

The "Lockbox" tab is where users go to access a lockbox.

#### SENTRICONNECT<sup>\*\*</sup>

SENTRICONNECT

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#### SENTRICONNECT<sup>\*\*</sup>

With just a few clicks, SentriConnect™ allows you to access properties quickly and conveniently. Using SentriLock's Messages feature, you can view notifications about accesses you have been granted. If you have been granted access, your mobile device will be enabled to open the SentriLock lockbox via a Bluetooth® connection.

#### Press ENT to connect to the Lockbox you want to open.











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SentriConnect Access Gra You have been granted access for the following:

> Similar to the listing agent, SentriConnect users may view accesses they've been granted in the Message Center.



Message



SentriConnect Access Gra

You have been granted access for the following:

Lockbox: 01148846

Address: 430 N Tejon St.

Start: Jan 07, 2019 12:30 PM

End: Jan 07, 2019 1:00 PM

Done







# SENTRICONNECT

An electronic lockbox system is only as good as the data and trackability behind it. SentriConnect is a more secure alternative to One Day Codes and Contractor Codes. It provides more complete and accurate data for access logs.